

**GRABHIRE.EU**  
**PRIVACY POLICY**

**What information do we collect?**

*We are committed to the highest privacy standards, therefore we only collect basic data that is necessary for us to deliver the best possible service. This information may include the following data:*

- *Name*
- *Address*
- *Contact information, e.g. email address and telephone numbers*

**What we do with the information collected?**

*Primarily, we use your personal information for the purpose of fulfilling your orders, invoicing / managing your account and dealing with any ongoing queries.*

**How and when we may share your personal information:**

*Your personal information will only be disclosed to a third party if that third party is acting in an official capacity, i.e. the Development Agency requests information with regard to waste disposal.*

**How we use your information:**

*We will only use your contact information to respond to queries made by yourself.*

**On what basis do we process your information?**

*Generally, we process your information as required to fulfill our contract with you.*

**How long do we hold your information for?**

*We retain your information for as long as reasonably necessary to provide our service and to maintain records to satisfy tax and other legal requirements.*

**How do I control my personal information?**

*If you wish to obtain a copy of personal details / amend details held by Grabhire.eu – please make direct contact.*

***Your rights with respect to the personal information we hold:***

*You are entitled to access the personal information that we hold on you, any such request should be used using our contact details, if any data we hold is inaccurate; this will be corrected promptly, on request. Any request to erase your personal data will be processed within a reasonable timescale, however in some circumstances this would not be possible,, i.e. if doing so does not prevent us meeting our legal and regulatory obligations.*

***Use of Cookies:***

*A cookie is a small text file containing information that a web site transfers to your computer's hard disk for record-keeping purposes. A cookie cannot give us access to your computer or to your personal information. Most web browsers automatically accept cookies; consult your browser's manual or online help if you want information on restricting or disabling the browser's handling of cookies. If you disable cookies, you can still view the information on our web site, but the functionality of certain areas may be reduced.*

***On board Vehicle Security***

*We also process personal information using dashboard cameras to monitor and collect visual images for insurance and security purposes and also the detection of crime.*

***Privacy Policy Updates:***

*We reserve our right to make any changes and updates to this privacy policy without giving you notice as and when we need to – our most up to date privacy policy is always available on our website.*